



Independent Insurance Agents and Brokers
of Orange County

QUARTERLY CE PROGRAM

Thursday, July 15, 2010



SPEAKER
Kristi Dean, Principal
Stone Rosenblatt Cha

9:00 a.m. California's Fair Claims Settlement Practices Regulations: an Overview of the Basics
Course No. 202478 • 1 Hour CE

Regulations sections 2695.1 through 2695.85, known as the "Fair Claims Settlement Practices Regulations." Topics include documentation requirements, time requirement for proper handling of claims, the need for accurate and thorough representation of policy provisions and benefits, and standards required for automobile insurance and property insurance.

10:00 a.m. California's Anti-Fraud Regulations: an Overview of the Basics
Course No. 202760 • 1 Hour CE

This seminar will set forth the requirements of the California Code of Regulation sections 2698.30 through 2698.42, known as the "California Special Investigation Unit Regulations." It will set for the requirements of the regulations, including SIU staffing, proper communication with the California Insurance Fraud Division, how to detect suspected insurance fraud, investigating suspected insurance fraud, and the referral of suspected insurance fraud. Attendees will be informed about the documentation requirements for SIU compliance and reporting.

11:00 a.m. Monster Hand? Major Claims: Where Does One Begin
Course No. 221700 • 1 Hour CE

This seminar will define, discuss and analyze the "Major Claim" from the perspective of an attorney who has had life-long experiences in handling major litigation matters, including construction accidents, employment practices, wrongful death, product liability and public entity claims. The seminar will give a 30,000 foot view of the major claim, including pre-claim issues, litigation management and post-claims issues. Case studies involving real litigation matters will be used as examples.

Tustin Banquet Center
721 W. First Street
Registration & Breakfast:
8:00 – 9:00 a.m.
CE Programs
9:00 a.m. to 12:00 p.m.

REGISTER NO LATER THAN NOON ON WEDNESDAY, JULY 14TH

Member: \$15 / Non-Member: \$35

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